



CUSTOMER CATV PRIVACY RIGHTS NOTICE

February 16, 2017

1. Our CATV video system collects and maintains the following personally identifiable information concerning subscribers:

- Billing records
- Service, maintenance and repair records
- Premium service subscription information

2. The following persons have access to such information when necessary in connection with our business. Access is as often as necessary, and may be on a day-to-day basis:

- Our company employees
- Businesses vendors which help us provide services to the video system
- Programming vendors, who may periodically audit our subscription information
- Representatives of the franchising authority

3. The video system will not maintain such information after it is no longer necessary for carrying on our business.

4. As a subscriber, you may review any personal information held by us which pertains to you. You must give five business days' notice of your wish to review such information, in order to give us an opportunity to locate and, if necessary, prepare such information for review (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers). If you wish to review your personal information, please contact us to arrange for a review. The review will be at our business office at **704 3rd Street, Victor, IA 52347**.

5. You may request correction of any errors in personal information, which we collect or maintain pertaining to you.

6. We may not use the video system to collect any personally identifiable information other than information necessary to carry on our business or to detect theft of services, unless you consent. We do not use the video system to collect any such information other than information necessary to carry on our business or detect theft of service.

7. We may not disclose personally identifiable information except as is necessary to carry on our business, unless you consent or unless we are required to do so by court order.

8. Any person aggrieved by any act of a CATV operator in violation of this section may bring a civil action in a United States District Court.

9. If we are served with a court order requiring disclosure of personally identifiable information concerning a subscriber, we will inform the subscriber if authorized to do so by the court order. In some cases, the order or law enforcement may not allow us to contact you.

If you have any questions about these CATV privacy rights, please contact our business office at **704 3rd Street, Victor, IA 52347**.